RealScorecardTM Feature Comparison

Features	RealScorecard™	Written Mystery Shops
Video Guidelines	√	*
Coach's Guide/Playbook	√	×
Customized Scorecards	✓	✓
Manager Game Plan	✓	*
Online Dashboard	✓	✓
No Monthly Fees	✓	×
All certified shoppers	√	×
ROI Case Studies	√	×
Photo DNA Technology	√	×

