



Real Check™ is a proprietary **Reality Based Group™** solution that allows for custom data collection from any internet connected computer or mobile device in the world. The completely customizable interface allows team members to input their findings directly, then feeds the data into our **Reality Based Group™** dashboard for further analysis and trending.

Reports can be generated at a macro level (company) on down to the micro level (individual associate). **Real Check™** has image, audio and video upload capability as well as unlimited access to change and or modify the audit questions and question types.

QUICK STATS:

- 24/7 Access
- Immediate notification
- Robust/Live Reporting
- Completely Customized
- Facility Inspections
- Service Inspections
- Quality Standard Inspections
- Merchandising
- Pricing
- Inventory
- No hardware required



PROGRAM FEATURES:

Your Data When and How You Need It – Each Real Check™ browser-based solution will be customized to its specific function. Whether it be inputting data on client follow-up calls, on site DM audits, Pricing Audits, or any other information collection process, Real Check™ provides your teams a specialized data input, collection, and warehouse at minimal cost and with no headache.

Optimized Process Flow – With Real Check™’s browser-based solution, your team members can be guided through the process they are collecting data on based on the data input. For example, if a “Yes” answer requires a different

course of action than a “No”, Real Check™ provides the appropriate next steps based on user response.

Integrated Manager Action Plan/Coaching Review – Only Reality Based Group™ helps you to close the loop on your customer experience management process. CEM resources (mystery shopping, customer surveys) are a best practice for determining front-line associate accountability. However, with Reality Based Group™’s Manager Action Plan, you now have the ability to utilize these resources as a management accountability tool. Action items from each shop or survey can be forwarded within our system to any manager within your hierarchy. Within the integrated dashboard, managers can review their action plans and timelines, and then document the steps they took to improve associate performance or replicate a success, allowing for complete transparency across any aspect of your organization.



RECORD AUDIO OF INTERACTION



SYSTEM FEATURES:

24/7 Accessibility – Data is only as valuable as your ability to access it. Access your audits, surveys, or reports at any time from any internet-connected computer or mobile device in the world.

Real-Time Notification – Stale data is as worthless as inaccurate data. You need access to collected data as soon as possible after it is retrieved. Reality Based Group™’s system notifies you via email the moment a Real Check™ is received into your system. These real-time notifications can be tiered based on job function, subdivision, score threshold or any other criteria you set.

Tiered Access – You can rest assured that your information is kept on a need-to-know basis. Access is provided only to those individuals

your selected representative designates, with access restrictions available. Don’t want a site manager getting into the weeds of doing enterprise-wide trending and forecasting? You can restrict each individual’s login to only that information which pertains directly to their job function.

Over 30 Reporting Choices – From the macro to the micro, from location-based to survey-based, our reporting analytics can slice and dice your data however you want to see it. Any new Reality Based Group™ reporting developments are pushed live to you at no additional charge, a custom development is always available for a nominal additional fee.





RealCheck™

Reality Based Group™

real

CERTIFIED
real
Reality Based Group

8701 N. Mopac Expressway Suite 310
Austin, TX. 78759 | 877.990.3456

www.realitybasedgroup.com